# Feather Power Chair 33 lbs Owners Manual



Product: Featherweight® 33 lbs. - Feather Power Chair $^{TM}$ 

Sku: FCP18-BK Brand: Feather

Congratulations on buying the World's Lightest Power Chair!!

At only 33 Lbs, the Feather Power Chair is one of the lightest power wheelchairs ever created. Transporting individuals has never been easier! With brand-new materials, the Feather Power Chair sets an industry standard for electric wheelchairs. Anyone can lift this wheelchair into a car, truck, or SUV. It is super easy to propel and push. The chair also folds down into a compact package. The Feather Power Chair is Airline approved, with a fully enclosed, removable lithium-ion battery.





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#### Introduction

Congratulations on your purchase of the Feather Power Chair.

It is important that you read through this manual entirely before operating your chair. You will find instructions and recommendations for easy operation of the Feather Power Chair.

#### Disclaimer

JYD Imports, HOVER, 1800 Wheelchair, or Feather Mobility, its affiliates, and partners, cannot be held responsible for personal injury or property damage that results from the unsafe or improper operation or maintenance of the Feather Power Chair 33 lbs and/or other JYD Imports, HOVER, or 1800 Wheelchair products purchased.

From time to time, our product development and engineering team will make design updates for this product. We reserve the right to make such changes when deemed necessary to improve on the design or to add value. As a result, there could be minor differences between the product that you have purchased and the photos, illustrations and instructions in this manual.





# **Product Specifications**

Weight Capacity	250 lbs
Product Weight (without batteries)	33 lbs
Seat Width	18"
Seat Depth	16"
Seat-to-Floor Height	19"
Seat Back Height	16"
Overall Width	24"
Overall Depth	34"
Overall Height	34"
Folded Width	13"
Folded Depth	27"
Folded Height	28"
Frame Type	Foldable
Ground Clearance	3"
Front Wheel Size	7"
Rear Wheel Size	10"
Armrest Type	Full length, flip back
Turning Radius	35"
Max Climbing Angle	10 degrees
Max Speed	4 mph
Driving Range	13 miles
Battery Type	Voltage: 25.2V, Capability: 10.4 amp hours (262.1 Wh)
Battery Weight	4 lbs
Upholstery Material	Nylon
Wheel Material	Solid, Polyurethane, No Fill
Legrest Type	Swingaway Legrests (Removable)





#### Safety, Maintenance, Operation & Setup

General Guidelines

MANDATORY! Do not operate your new wheelchair for the first time without completely reading and understanding this owner's manual.

Your wheelchair is a state-of-the-art, life-enhancement device designed to increase mobility. The manufacturer provides an extensive variety of products to best fit the individual needs of the wheelchair user. Please be aware that the final selection and purchasing decision regarding the type of wheelchair to be used is the responsibility of the wheelchair user, who is capable of making such a decision, and his or her healthcare professional (ie, medical doctor, physical therapist, etc)

The contents of this manual are based on the expectation that a mobility device expert has properly fitted the wheelchair to the user and has assisted the prescribing healthcare professional and/or the authorized provider in the instruction process for the use of the product. There are certain situations, including some medical conditions, where the wheelchair user will need to practice operating the wheelchair in the presence of a trained attendant. A trained attendant can be defined as a family member or healthcare professional specially trained in assisting a wheelchair user in various daily living activities.

As you begin using your wheelchair during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off of elevators, up and down ramps, and over moderate terrain.

Below are some precautions, tips, and other safety considerations that will help you become accustomed to operating your wheelchair safely.

#### Safety

- This Feather product arrives in one size, ready for use.
- Make sure to take your time to learn how this Feather product works before you begin using.
- Always be aware of your surroundings when operating this Feather product.
- Take it easy. If you're not sure this Feather product will surpass an obstacle, find another way.
- The Feather product is designed for a single user. More than one user may result in personal injury to you and others.





## **Airline Approved**

The Feather Power Chair's fully enclosed, removable lithium battery allows for it to be taken on an airplane. Always contact your airline prior to travel for directions and more information specific to your flight. Your airline may have enhanced guidelines for travel with a power wheelchair. The chair also folds down into a compact package. The Feather Power Chair is Airline Approved.

Airline approval of this product is dependent on using the original manufacturer's battery only. Battery replacements and non-original equipment may not meet FDA approval for airline travel.

#### **Notice to Caretakers**

Make sure that you pay careful attention to all warnings and follow all instructions in each section of this manual. (Be aware that warnings that apply to the rider will also apply to you).

It is important that you pay close attention to all warnings in this section. If you fail to do so, you may fall, tip over, or lose control resulting in severe injury to you or others.

### Weight Limit

- Never exceed the product weight capacity of 250 lbs for the rider plus any additional items.
- Exceeding the product weight limit is likely to damage the seat, frame, or fasteners and may cause severe injury to you or others.
- Exceeding the weight limit will void the warranty of this product.

MANDATORY! Stay within the specified weight capacity of your wheelchair. Exceeding the product's weight capacity will void your warranty. The manufacturer will not be held responsible for injuries and/or property damage resulting from failure to observe weight limitations.

WARNING! Do not carry passengers in your wheelchair. Carrying passengers on your wheelchair is exceedingly dangerous and may affect the center of gravity, resulting in a tip or a fall.

WARNING! Do not carry baggage weighing more than 10 lbs (4.5 kg) on the back of the wheelchair. Carrying or tying baggage in excess of 10 lbs. (4.5 kg) on the back of the wheelchair may affect the center of gravity, resulting in a tip or a fall.

WARNING! Do not incline forward when operating, especially on stairs and uneven roads.





#### **Modifications**

The manufacturer has designed and engineered your wheelchair to provide maximum mobility and utility. A wide range of accessories items are available from your authorized provider to further customize your wheelchair and to better suit your needs and preferences. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your wheelchair.

WARNING! Do not modify your wheelchair in any way not authorized by the manufacturer. Do not use accessories if they have not been tested or approved for your specific wheelchair.

### **Pre-Ride Safety Check**

Get to know the feel of your wheelchair and its capabilities. The manufacturer recommends that you perform a safety check before each use to make sure your wheelchair operates smoothly and safely. Before operating your wheelchair you should be trained in the safe use of this wheelchair by your authorized Provider.

Perform the following inspections prior to using your wheelchair:

- Check all wheels are in full operating condition and free from dings, erosions, and are making full contact with the ground.
- Check all hand brakes.



#### **ACCURATE DIRECTION CONTROL**

**EXCELLENT PERFORMANCE** 







# Tie Down System

This Feather product is not approved to be used with any tie down system, and is not authorized to be used to transport a seated user in a motor vehicle. Your wheelchair was designed to be folded and stored in a secure location, such as the trunk of a car, during motor vehicle transport. In addition, all removable wheelchair parts, including the armrests and front riggings should be removed and/or properly secured during movement.

- Never sit in this Feather product while in a moving vehicle. In an accident or sudden stop you may be forced out of the wheelchair from the impact.
- Never transport this Feather product in the front seat of a vehicle. It may interfere with driving.
- Always secure this Feather product, with no one sitting in it, so that it cannot roll or shift.

WARNING! Do not sit on your wheelchair while it is in a moving vehicle.

#### **Cornering Information**

While your wheelchair is equipped with front caster wheels, excessively high cornering speeds can still create the possibility of tipping. Factors which affect the possibility of tipping include, but are not limited to: cornering speed, steering angle (how sharply you are turning), uneven road surfaces, inclined road surfaces, riding from an area of low traction to an area of high traction (such as passing from a grassy area to a paved area – especially at high speed while turning), and abrupt directional changes. If you feel that you may tip over in a corner, reduce your speed and steering angle (ie, lessen the sharpness of the turn) to prevent your wheelchair from tipping over.

WARNING! When cornering sharply, reduce your speed and maintain a stable center of gravity. This greatly reduces the possibility of a tip or fall,

#### **Braking Information**

The power chair is equipped with electromagnetic brakes. To stop the power chair, simply stop operating the joystick and the chair will come to an immediate halt. The manufacturer does not recommend that you remain parked on an incline for a long period of time as your wheelchair may slide or become a safety hazard.





#### **Precautions For Safe Use**

Instructions before use.

- 1) Don't operate the motorized wheelchair until you have read the instructions.
- 2) The total weight of people and things shall not exceed the maximum allowable load.
- 3) Don't exceed the maximum allowable gradient.
- 4) Don't go uphill or downhill at maximum speed, otherwise there is danger of rolling over.
- 5) Don't drive on very smooth or soft surfaces, such as smooth tiles, mud, sand, grass.
- 6) Don't drive on slopes without guardrails. Don't drive on the motorway.
- 7) Don't turn or drive sideways on ramps, otherwise there is danger of overturning.
- 8) Don't turn or drive laterally on the ramp, or you may roll over. Do not reverse on the ramp, or you may roll over.
- 9) Don't climb above the maximum permissible barrier height.
- 10) Please fasten your seat belt when using the power wheelchair.
- 11) Keep your feet and hands on the pedals and armrests at all times.
- 12) When operating the wheelchair for the first time, please practice using a wheelchair outdoors before you can go on the road.
- 13) Please pay attention and don't be distracted when the wheelchair is driving.
- 14) Please take the pedestrian crossing when crossing the road.
- 15) Please pay attention to the power display during wheelchair driving.
- 16) Don't cross the road when the power is low, so as not to run out of power halfway.
- 17) If the wheelchair is not used for a long time, it should be folded and stored in a dry and ventilated place.
- 18) The wheelchairs should not be stored in high temperatures and humidity.
- 19) Pay attention when in use.
- 20) This power wheelchair can drive on good flat surfaces; do not drive on muddy, rugged, soft, narrow, icy roads, or bad roads such as dangerous roads without guardrails or waterways.
- 21) This power wheelchair has the certain ability of groove obstacle, at this time you should reduce the speed and travel slowly.
- 22) Please avoid driving in crowded and heavily trafficked areas.
- 23) Please ensure that the control system is firmly installed, the joystick is vertical, and correctly positioned. Please sit up well and buckle the seat belt, keep your head as far back as possible, and lean against the backrest in case of an out of control movement.
- 24) Before pressing the on/off button, always check if the current fastest speed setting is appropriate for yourself operating proficiency, or it should be adjusted for safety. We recommend driving slowly at the beginning for each use and gradually accelerate.





25) Indications for use: The Feather power electric wheelchair is a motor driven, indoor and outdoor transportation vehicle with the intended use to provide convenience for disabled and elderly individuals with limited mobility. This product is suitable for disabled people and elderly people with limited mobility.

#### **Manual Freewheel Levers**

For your convenience, your power chair has a manual freewheel lever on each motor. Manual freewheel levers enable you to disable the drive system in order to maneuver the chair manually.

WARNING! Do not use the power chair while the drive motors are disengaged! Do not disengage the drive motors when the power chair is on an incline or decline, as the unit could roll on its own! Only engage the freewheel mode when on a level surface.

WARNING! It is important to remember that when your power chair is in freewheel mode, the braking system is disengaged.

WARNING! Do not disengage the drive motors while the power chair is occupied.

WARNING! Do not use the freewheel lever handles as tie-down points to secure this product.

You must turn off the power before disabling the drive systems; otherwise, you may get an error code on the controller. To clear this code, turn off the controller and place the power chair in drive mode. Then turn on the controller. The error message should be cleared. If not, contact an authorized provider.

To engage or disengage the drive motors:

- 1) Locate the lever on each rear wheel motor,
- 2) Rotate the manual freewheel levers outward to disengage the drive motors (freewheel mode)
- 3) Rotate the manual freewheel levers inward to engage the drive motors (drive mode)







#### **Incline Information**

More and more buildings have ramps with specified degrees of inclination, designed for easy and safe access. Some ramps may have turning switchbacks (180 degree turns) that require you to have good cornering skills on your wheelchair.

- Proceed with extreme caution as you approach the downgrade of a ramp or other incline.
- Take wide swings with your wheelchair's front wheels around any tight corners. If you do that, the wheelchair's rear wheels will follow a wide arc, not cut the corner short, and not bump into or get hung up on any railing corners.
- When operating down a ramp, proceed slowly to ensure a safely controlled descent.
- Avoid sudden stops and starts.

When climbing an incline, try to keep your wheelchair moving. If you must stop, start up again slowly and accelerate cautiously. When operating down an incline, proceed slowly. If your wheelchair starts to move down the incline faster than you anticipated or desired, bring it to a complete stop using both hands, then proceed slowly to ensure a safely controlled descent.

WARNING! When on any sort of an incline or decline, never allow the wheelchair to roll freely while seated on it or standing next to it.

WARNING! You should not travel up or down a potentially hazardous incline (ie areas covered with snow, ice, cut grass, or wet leaves)

WARNING! When climbing an incline, do not zigzag or drive at an angle up the face of the incline. Drive your wheelchair straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.

<u>WARNING!</u> Never travel down an incline backward. Doing so may cause the wheelchair to tip over. Always exercise extreme caution when negotiating an incline.

WARNING! If your wheelchair is equipped with an optional carry bag mounted to the seat back, do not overload the bag or exceed the maximum load rating of the bag. Doing so could cause instability in your wheelchair when negotiating inclines, causing it to tip.

WARNING! Any attempt to climb or descend a slope steeper than 5° (8.7%) may put your wheelchair in an unstable position and cause it to tip over.





## **Charging the Battery**

Properly charging the power battery is essential in providing long life for your power chair battery. The charger is designed to optimize your power chair's performance by charging the battery safely, quickly, and easily. The battery charger is only functional when the charger power cord is plugged into an electrical outlet.

Removal of the grounding prong can create an electrical hazard. If necessary, properly install an approved 3-prong adapter to an electrical outlet having 2-pronged plug access first. Never use an extension cord to plug in your battery charger. Plug the charger directly into a properly wired standard electrical outlet.

Do not allow unsupervised children to play near the power chair while the battery is charging. Do not charge the battery while the power chair is occupied. Explosive gasses may be generated while charging the battery. Keep the power chair and battery charger away from sources of ignition such as flames or sparks and provide adequate ventilation when charging the battery.

Use only the included and manufacturer-provided battery charger to recharge your power chair's battery with the supplied offboard charger. Do not use an automotive-type battery charger.

Inspect the battery charger, wiring, and connectors for damage before each use. Contact your authorized provider if damage is found. Do not attempt to open the battery charger case. If the battery charger does not appear to be working correctly, contact your authorized provider. Be aware that the battery charger case may become hot during charging. Avoid skin contact and do not place it on surfaces that may be affected by the heat.

If the battery charger is equipped with cooling slots, do not attempt to insert objects through these slots. If your battery charger has not been tested and approved for outdoor use, then do not expose it to adverse or extreme weather conditions. If the battery charger is exposed to adverse or extreme weather conditions, then it must be allowed to adjust to the difference in environmental conditions before returning to use indoors.





To charge the battery,

- 1) Turn off the Feather Power Chair through the joystick controller
- 2) Ensure the freewheel levers are in the engaged position (in freewheel manual mode)
- 3) Remove the battery from the power base
- 4) If equipped with an on/off switch, turn the battery OFF.
- 5) Plug in the off-board battery charger directly into the correct prong opening of the battery. Plug the other end directly into a secure wall outlet.

The LED lights on the charger will indicate different charger conditions at various times:

- charger power on and charging complete.

If the LED does not indicate that charging is completed within 24 hours, unplug the charger from the wall outlet and contact your authorized Feather Service Provider. Refer to the labeling on the battery charger for the description of color statuses.

6) When the battery is fully charged, unplug the off-board charger from the electrical wall outlet and then from the battery.

To determine how often to charge your power chair battery, please take into account how frequently the chair is being used and to what duration. If you use your power chair on a daily basis, charge the battery as soon as you are finished using your power chair. Your power chair will be ready each morning to give you a full day's service. It is recommended that you charge the battery at least 8 to 14 hours after daily use. The manufacturer recommends that you charge your battery for an additional 4 hours after the battery charger indicates that charging is complete.

If you use your power chair infrequently (once a week or less), you should charge the battery at least once per week for 12 to 14 hours. To avoid deeply discharging your battery, keep your battery fully charged prior to any length of storage.

To maximize use of your fully-enclosed lithium ion battery and greatest distance on a charge, be aware of all driving situations and environments. Operating on smooth, flat surfaces, and hard terrain with no wind or hills is ideal and will maximize use and duration. Operating on hills, surfaces with cracks or bums, uneven or loosely packed ground, curves, and wind will all affect the distance and running time of the battery charge.

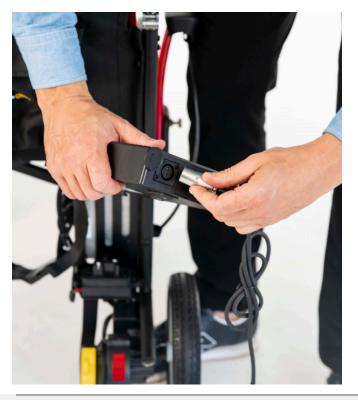
To maximize your range, always charge the battery fully prior to your trip, plan your trip in advance to avoid inclines if possible, limit baggage weight to essential items only, try to maintain an even speed and avoid stop-and-go driving.

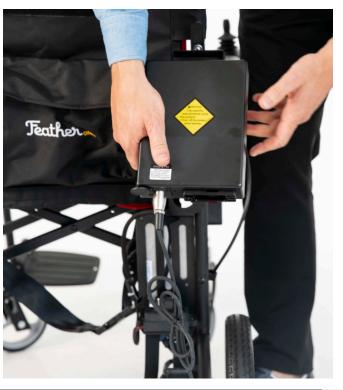


## Storing the Power Chair and Battery

If you do not use your power chair regularly, we recommend maintaining battery vitality by charging the battery at least once per week. If you do not plan on using your power chair for an extended period, fully charge the battery prior to storage. Flip the battery switch to the off or "0" position, disconnect the battery, and store the power chair in a warm, dry environment. Avoid temperature extremes, such as freezing and excessively hot conditions, and never attempt to charge a cold or frozen battery. These should be warmed for several days prior to recharging.













#### **Outdoor Driving Surfaces**

Your wheelchair is designed to provide optimum stability under normal driving conditions, which are dry, level surfaces composed of concrete, blacktop, or asphalt. However, the manufacturer recognizes that there will be times when you will encounter other surface types. For this reason, your wheelchair is designed to perform admirably on packed soil, grass, and gravel. Feel free to use your wheelchair safely on flat lawns and in park areas.

- Avoid driving on uneven terrain and/or soft surfaces.
- Avoid tall grass that can entangle the wheel spokes.
- Avoid loosely packed gravel and sand.
- Avoid uneven surfaces.
- Do not use your wheelchair in any water mass, fresh water, or saltwater.
- Do not use your wheelchair at the edge of any stream, lake, ocean, or body of water.
- If you feel unsure about a driving surface, avoid that surface.

#### **Inclement Weather Precautions**

Exposure of your wheelchair to inclement weather conditions should be avoided whenever possible. If while operating the wheelchair, you are caught in sudden rain, snow, severe cold, or heat, proceed to shelter at the earliest opportunity. Thoroughly dry your wheelchair and inspect for damage to all components before storing or resuming use of this product.

WARNING! Operating in rain, snow, salt, mist or spray conditions, and on icy or slippery surfaces can have an adverse affect on your wheelchair. Maintain and store your wheelchair in a dry and clean condition.

WARNING! Prolonged exposure to hot or cold conditions may affect the temperature of upholstered and non-upholstered items on the wheelchair, possibly resulting in skin irritation. Exercise caution when using the wheelchair in extremely hot or cold conditions or when exposing your wheelchair to direct sunlight for prolonged periods of time.

<u>WARNING!</u> Wheelchairs are not designed to travel up or down stairs or escalators. Always use an elevator. Never use your wheelchair to negotiate steps or escalators.

WARNING! Consult your physician if you are taking prescribed or over-the-counter medication or if you have certain physical limitations. Some medications and limitations may impair your ability to operate your wheelchair in a safe manner.





WARNING! Never reach, lean, or bend while seated in your wheelchair. It is important to maintain a stable center of gravity and keep the wheelchair from tipping over. Never reach down between your knees or over the back of the seat as these movements can change your center of gravity and the weight distribution of the wheelchair. This may cause your wheelchair to tip over.

WARNING! Do not operate your wheelchair while you are under the influence of alcohol, as this may impair your ability to operate your wheelchair in a safe manner.

WARNING! The manufacturer strongly recommends that you do not smoke cigarettes while seated in your wheelchair, although your wheelchair has passed the necessary testing requirements for cigarette smoking, it is unsafe to smoke while operating your wheelchair.

#### **Public Streets and Roadways**

WARNING! You should not operate your wheelchair on public streets or roadways. Be aware that it may be difficult for traffic to see you when you are seated on your wheelchair. Obey all local pedestrian traffic rules. Wait until your path is clear of traffic and then proceed with caution.

#### **Service Checks**

WARNING! Never service or repair the wheelchair when the seat is occupied or in use.

It is important to perform regular safety checks in order to maintain the life and quality of the wheelchair and ensure your product is functioning properly.

- Check for loose or missing screws, nuts, and bolts. Replace or tighten them as necessary.
- Check for flat spots on solid tires. Flat spots could adversely affect stability.
- Check all manual wheel locks and brakes. Make sure they are working properly.
- Check the caster forks for damage or fluttering which indicates that they may need to be adjusted or have the bearings replaced.

Keep your wheelchair clean and free of foreign material, such as mud, dirt, hair, food, and drink.







### **Positioning Belts**

Your authorized provider, physical therapist, or other healthcare professional is responsible for determining your requirement for a positioning seat belt, if necessary to operate your wheelchair safely. No positioning belt or seat belt should ever be used as a restraining device in a motor vehicle. All users should be properly belted into seats approved by the vehicle manufacturer with the wheelchair properly stowed for vehicle transport.

WARNING! If you require a positioning belt to safely operate your wheelchair, make sure it is fastened securely in order to reduce the possibility of a fall from the wheelchair.

WARNING! The positioning belt is not designed for use as a seat belt in a motor vehicle. Nor is your wheelchair suitable for use as a seat in any vehicle.

WARNING! The positioning belt should be secured at all times. Never allow the positioning belt to hang or drag on the floor as it may become entangled.

Make sure the positioning belt is properly secured to the power chair and is adjusted for operator comfort before each use. Inspect the positioning belt for loose parts or damage, including tears, worn spots, bent hardware, damaged latch mechanisms, dirt or debris, before each use of the power chair. If you discover a problem, contact your authorized provider.







### **Setting up your Feather Power Chair**

Unboxing your new Feather wheelchair is a simple and enjoyable action! All Feather products are shipped fully assembled and folded up for shipping. Remove your wheelchair from the packaging materials first and confirm all components are present. Then, lift up the rear push handles on the back canes to move the seat back into position and ensure it locks into place with the two back hinges at the rear of the seat back.

Next lift up the two side seat handles before pressing down on the outside seat rails or armrests and your Feather product will fully unfold.

Pull out the silver side armrest pin. Flip up the armrests and insert the controller joystick into the armrest and tighten the thumbscrew, then latch the quick release handle. Hook the controller harness to the securement clips. NOTE: It is very important to ensure that the controller harness does not become pinched when folding and unfolding your power chair. If pinching occurs, the harness can be prone to break or fray. If controller harness pinch points are discovered, uninstall and untwist the controller harness, and ensure upon reinstallation that your power chair can fold and unfold without creating harness pinch points.

Finish the setup of your new Feather wheelchair by installing the velcro attached seat back and seat bottom overlay pieces, and installing the front legrests. Please note that the overlay pieces fit only on the seat bottom OR the seat back and the velcro pieces connect only one way. The front leg rests are side-specific items, either LH or RH only.

If your wheelchair was equipped with rear anti-tippers, you can also install them to the rear frame. If you are operating a power wheelchair, the rear anti-tippers must be installed during use.

The seat back and overlay pieces are made with a durable synthetic nylon mesh material and are fully machine washable. They must be air dried to avoid over drying in a commercial dryer. Full purchasing information and more can be found online at, <a href="https://feathermobility.com/">https://feathermobility.com/</a>





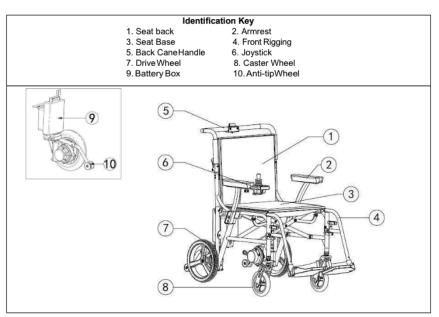


Figure 1. The Feather Power Chair

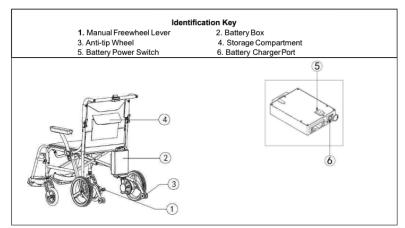


Figure 2. Power Base

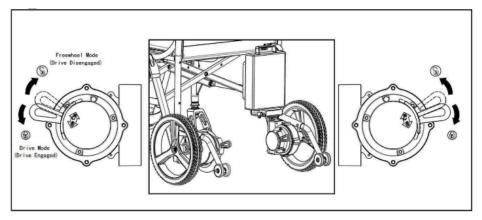


Figure 3. Freewheel Levers





# **Troubleshooting**

The leading cause of failure in power wheelchairs is related to battery condition or performance. Always follow the manufacturer's instructions and guidelines for battery usage and storage to optimize the life and performance of your product.

Symptom	Probable Causes	Remedy and Solution
Pressing the power switch does not turn on the indicator light	The power plug or wiring cable is loose or disconnected	Unplug the power cable, clean and inspect all port connections, securely replug cable
Pressing the power switch does not turn on the indicator light	Low charge level on the battery	Fully charge the battery
Wheelchair won't move forward when using joystick controller	The battery charger is still plugged in	Remove and disconnect the battery charger fully
Wheelchair is unable to move or moves irregularly	The joystick controller or rear wheel motors are failing	Contact authorized seller
Battery will not charge	Battery charger failure	Contact authorized seller
Battery will not charge	Battery failure	Change part to a new battery
Battery will not charge	Abnormal AC power supply	Check wall outlet for proper electrical output

WARNING! Avoid any accessories that may interfere with the operation of the joystick. Otherwise, the wheelchair may move accidentally.

WARNING! If your wheelchair moves accidentally, please immediately release the joystick and the chair will stop automatically.

<u>CAUTION!</u> If you connect any devices other than the supplied battery charger into the socket, causing damage to the control system, then the warranty is invalid.





### **Warranty Information**

The Feather Power Chair comes with a limited warranty and the following coverage:

- Frame: The manufacturer covers the frame of its mobility chair under normal use for a lifetime limited warranty period. The manufacturer will at its sole discretion, repair or replace, any warrantable frame that fails within the warranty period.
- Wearable Parts: The manufacturer will at its sole discretion, repair or replace, any wearable parts for a period up to 6 months.
- Electronic Parts: The manufacturer will at its sole discretion, repair or replace, any wearable parts for a period up to 6 months.
- Batteries: The manufacturer will at its sole discretion, repair or replace, any wearable parts for a period up to 3 months.

The warranties herein specified shall not apply if the failure of any component of this product to satisfy such warranty is due to accident, neglect, misuse, improper transportation arranged by the purchaser or its agent, or causes other than ordinary use including operation contrary to the manufacturer's operating instructions or if any person other than the manufacturer's authorized personnel shall modify, adjust, or repair such product or perform any related service on it. It must be understood that the purchaser assumes full responsibility for the overall safe operation in the environment for which the product is intended to function.

#### **Warranty Exclusions**

The manufacturer will not be responsible for,

- Repairs or modifications made to any part or section of the wheelchair product without specific prior written consent from the manufacturer.
- Circumstances beyond the control of the manufacturer.
- And fees associated with or caused by service, labor, service calls, shipping, or other charges incurred for repair of the product unless specifically authorized in advance by the manufacturer.
- Any damage caused by: abuse, misuse, accident, or negligence of the wheelchair product; improper operation, maintenance, or storage of the wheelchair product; or any commercial use of the wheelchair product.



#### Official Feather Parts

The hardware and parts of your Feather product are specially designed, high-strength items. Replacing any hardware or wheelchair components with non-approved parts may result in faulty operation of your Feather product and may cause harm to the end user. Using non-official brand parts or making unauthorized changes to a Feather product will void the product warranty.

https://feathermobility.com/products/featherweight-power-chair-33-lbs

Thank you for your purchase!!









# See the complete line at Feather Mobility.com Feather — the World's Lightest Wheelchairs and Scooters

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